



Closing Celebration Behavioral Health Recruitment and Retention

November 20, 2024 | 11:00–12:30 p.m. PT



Indigenous Land Acknowledgement

- We respectfully acknowledge that we live and work in territories where indigenous nations and Tribal groups are traditional stewards of the land. Our California office resides in Tongva territory.
- Please join us in supporting efforts to affirm Tribal sovereignty across what is now known as California and in displaying respect, honor, and gratitude for all Indigenous people.

Whose land are you on?

Option 1: Enter your location at https://native-land.ca

Option 2: Access Native Land website via QR Code



Advocates for Human Potential, Inc. (AHP) Behavioral Health Recruitment and Retention (BHRR) Team



Behavioral

Health Recruitment & Retention

Susan Lange Program Director Workforce Innovation Lab



Cklara Moradian BHRR Deputy Project Director and Grantee Coach



Roxanne Brooks Grantee Coach



Rosy Larios

Sandra Gomez Grantee Coach Grantee Coach



Angelica Rodriguez Grantee Coach



Nevat Teferv Operations Specialist



Caitlin Storm Quality Assurance Coordinator



Kate Cox Behavioral Health Workforce Development (BHWD) **Operations Manager**



Kayla Halsey BHWD Data and Analyses Manager



Orlhy Hernandez M.S.W. Intern

This project would not be possible without the many amazing people who work in the background but are not on this slide.





Behavioral Health Workforce Development Behavioral Health Recruitment and Retention (BHRR) 3

AHP Workforce Development (WFD) Subject Matter Expert (SME) Team





Agenda

Director and Deputy Director Welcome

Moment of Silence

Map of Awarded Grantees

Data and Grantee Coach Lessons Learned

Takeaways, Sustainability, and Yearbook Review **CONGRATULATIONS**

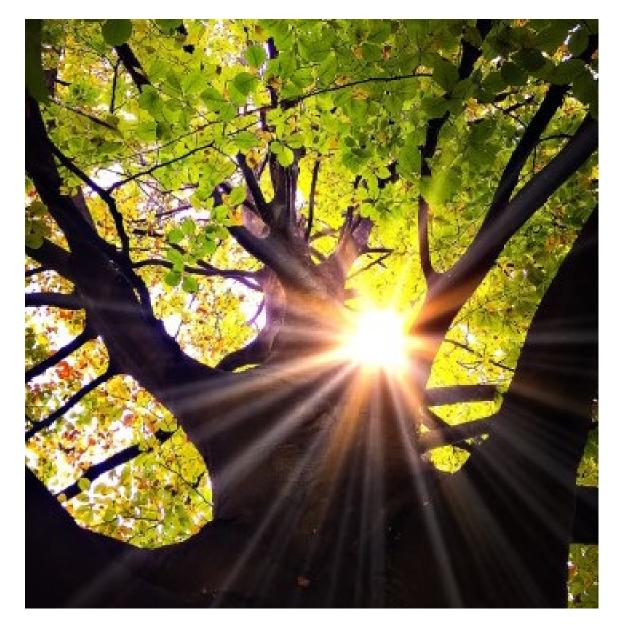






Director and Deputy Director Welcome

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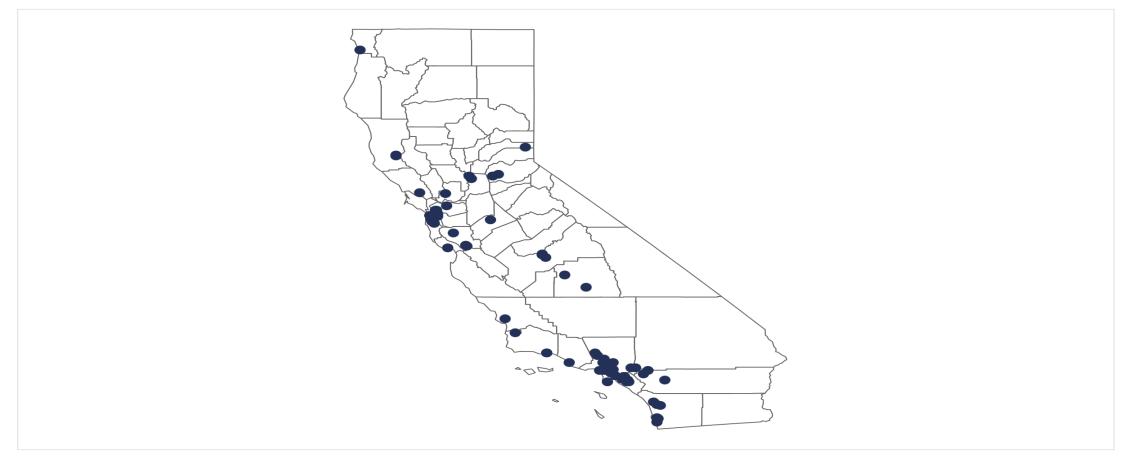
A Moment of Silence

In memory of those who we have lost during the BHRR project. Recognizing that their impact has forever changed lives and communities.



Map of Grantee Awardees

BHRR Awardee Map





Data Highlights

2.40 2.22

1.30 1.26

2.95

Income

14.0



1500

Our data tells us that during your time as BHRR grantees, your organizations successfully . . .



Increased accessibility of behavioral health services in your communities

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Increased utilization of behavioral health services by vulnerable populations



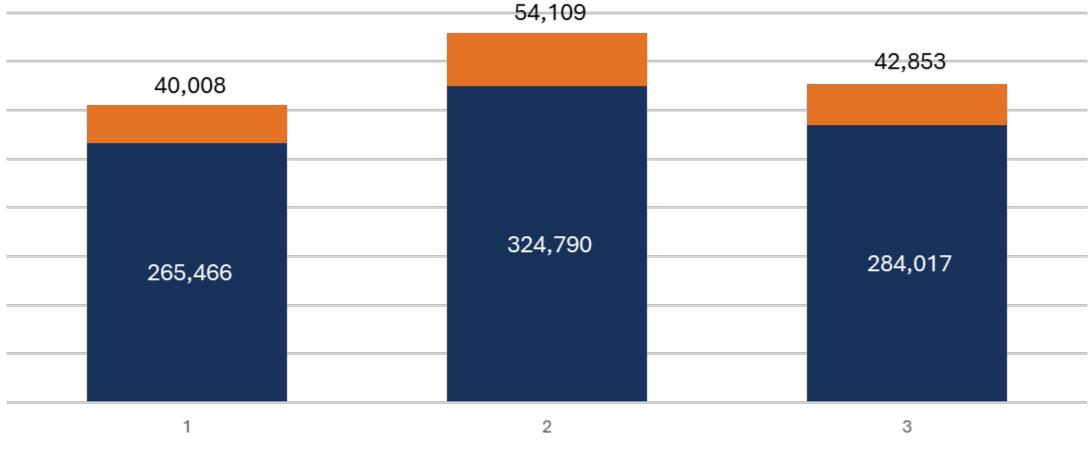
Increased recruitment and retention of behavioral health staff in your organizations



Increased quality of behavioral health services and service providers through staff training

Individuals Served by BHRR Grantees

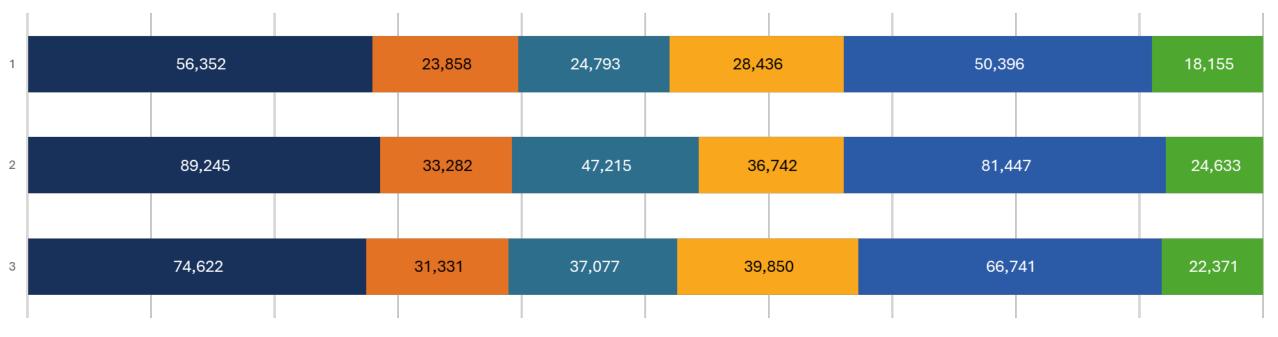




Existing Individuals Served

New Individuals Served

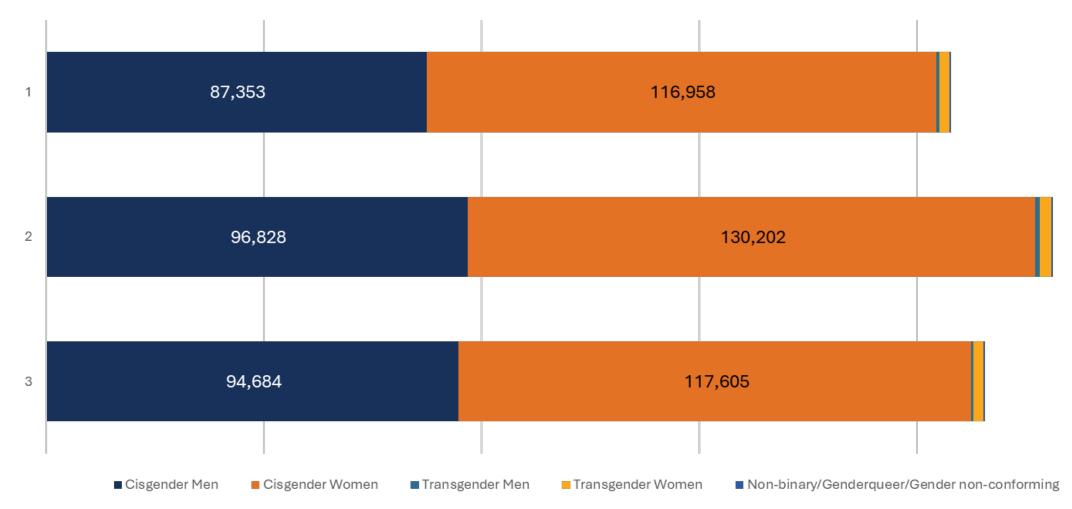
Individuals Served Age by Quarter



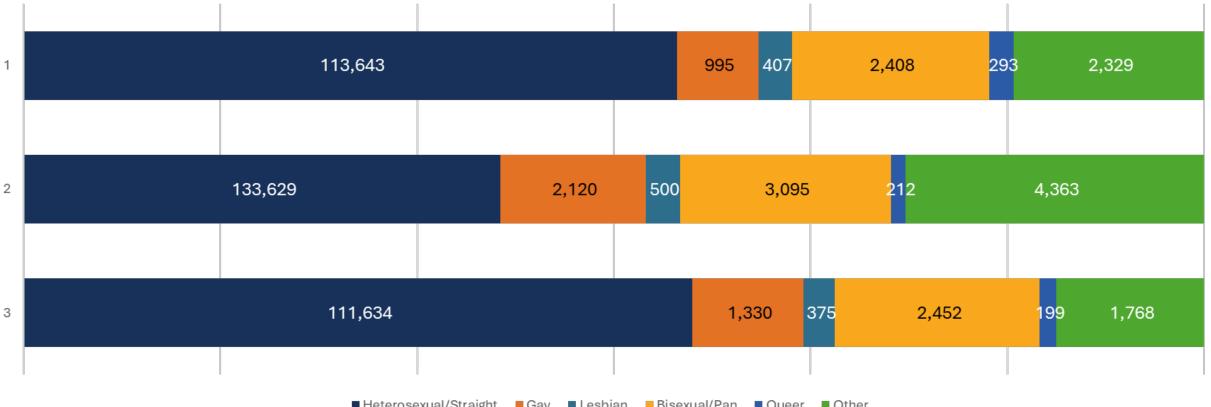
■ 17 and Under ■ 18-25 ■ 26-35 ■ 36-45 ■ 46-65 ■ 66 and Over



Individuals Served Gender by Quarter



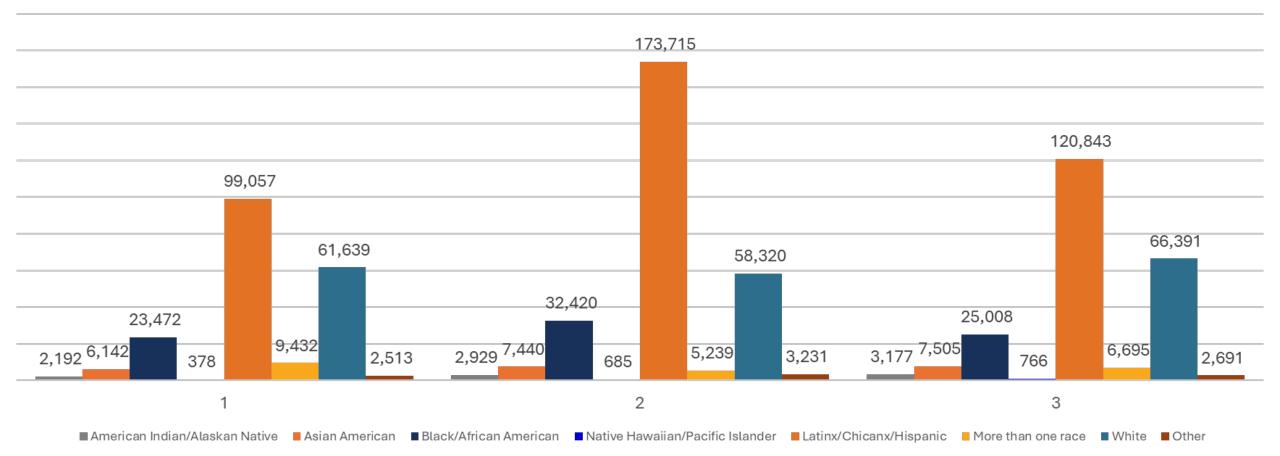
Individuals Served Sexual Orientation by Quarter



■ Heterosexual/Straight ■ Gay ■ Lesbian ■ Bisexual/Pan ■ Queer ■ Other

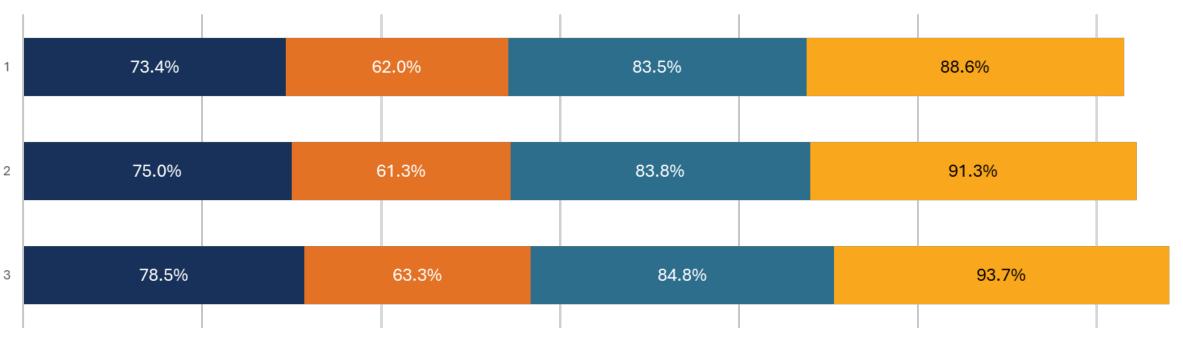


Individuals Served Race/Ethnicity by Quarter



Over the previous three quarters, grantees have gradually increased their services to special population groups.





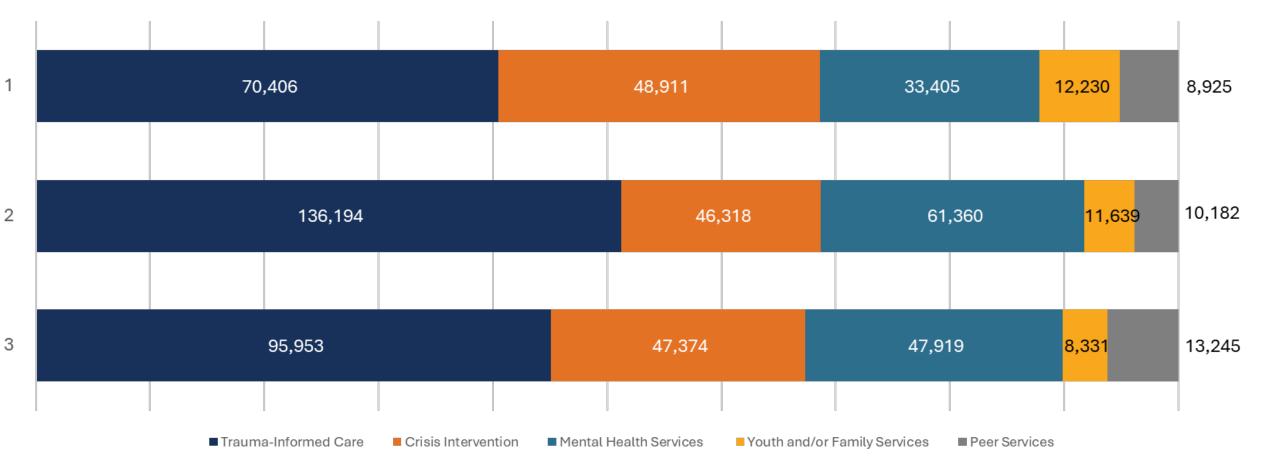
Unhoused (aka person experiencing homelessness)

Returning to community from incarceration/Justice-involved

Experiencing drug/alcohol challenges and/or in recovery from drug or alcohol problems Experiencing mental health challenges and/or in recovery from a mental illness

Service Delivery by BHRR Grantees

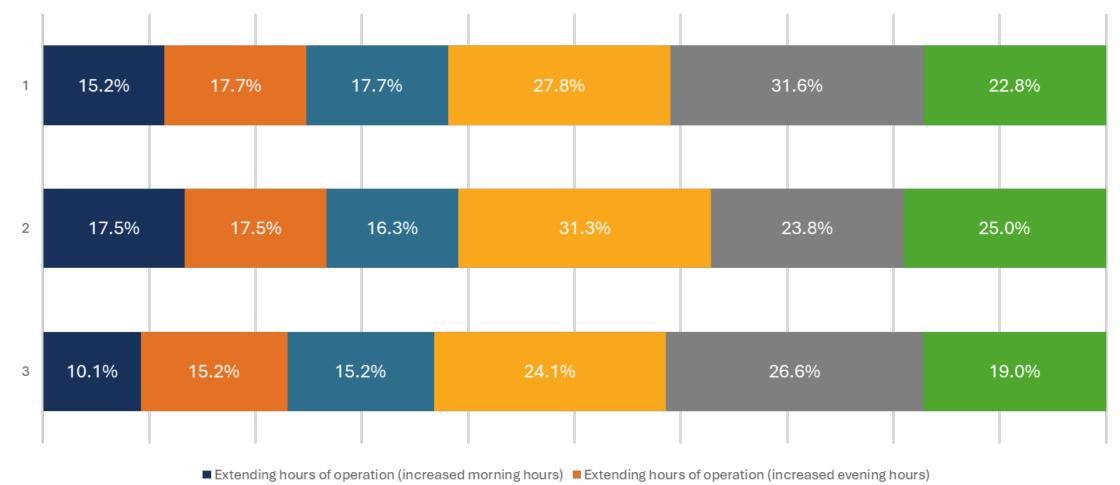
Top 5 Services Individuals Received by Quarter



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BHRR Service Accessibility Strategies Accomplished

Efforts Implemented to Increase Accessibility of Services by Quarter



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Extending hours of operation (increased weekend hours)

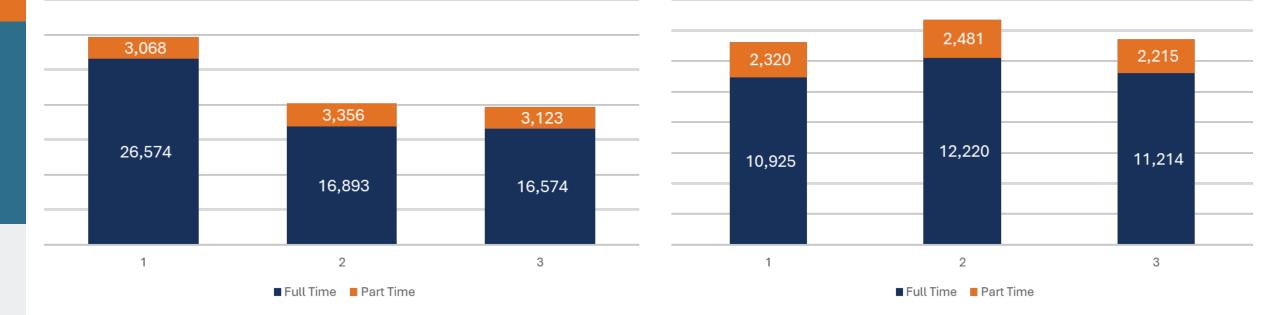
Increasing types of services offered

Increasing frequency of services offered

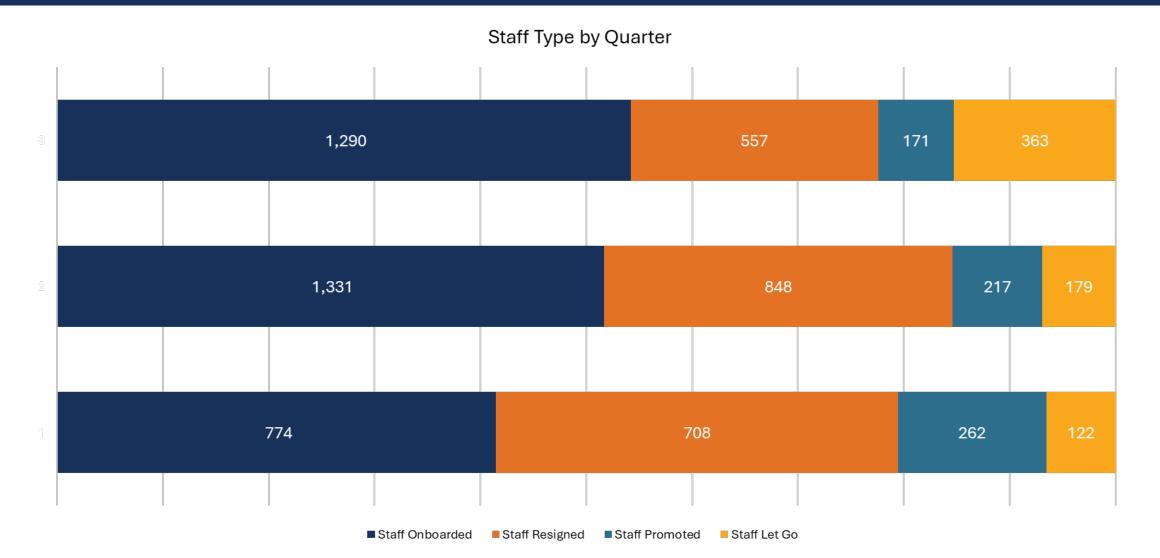
BHRR Staff

Organization Staff by Type and Quarter

Grant Related Staff by Type and Quarter

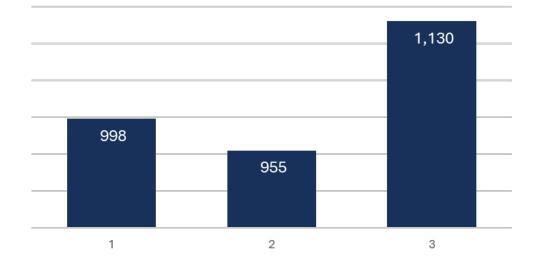


BHRR Staff Transitions

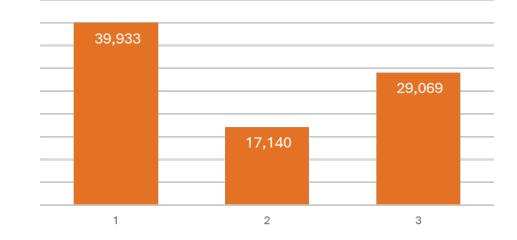


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BHRR Staff Expansion Efforts

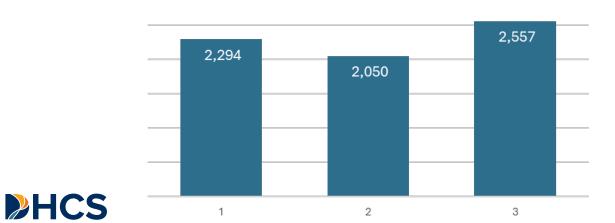


Total Open Positions by Quarter

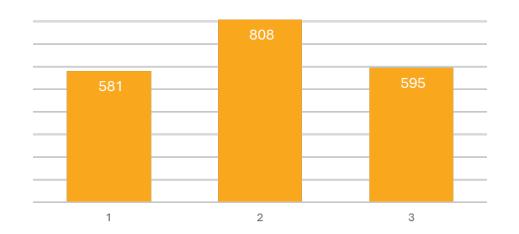


Total Applicants by Quarter





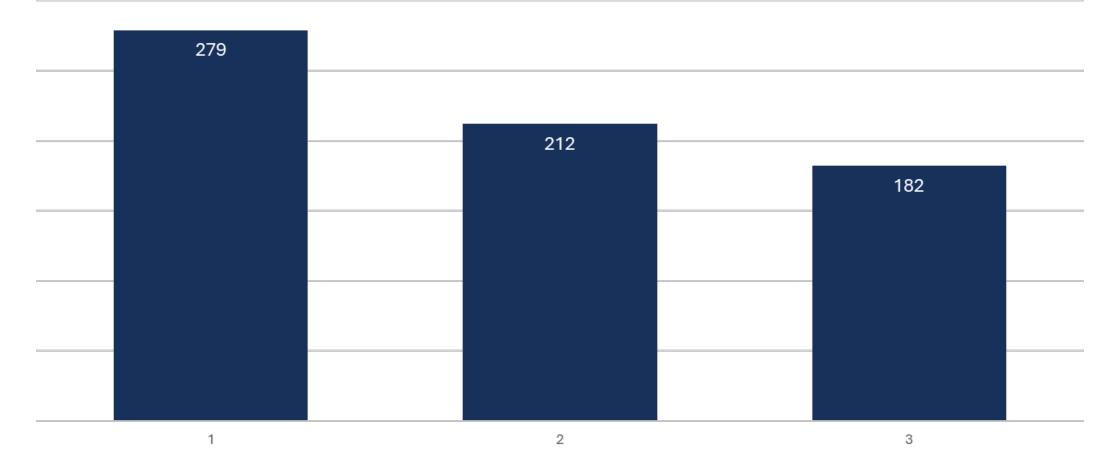
Total Interviews by Quarter



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BHRR Staff Promotions

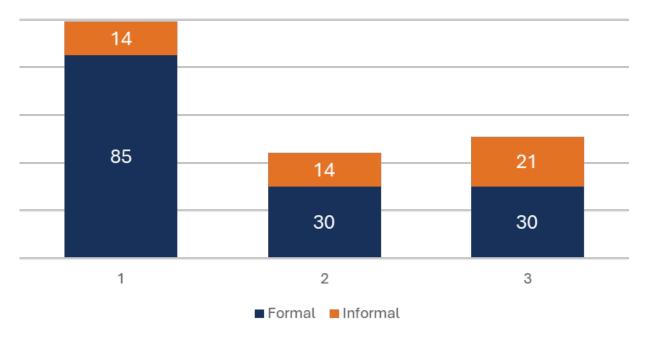
Staff Promotions by Quarter



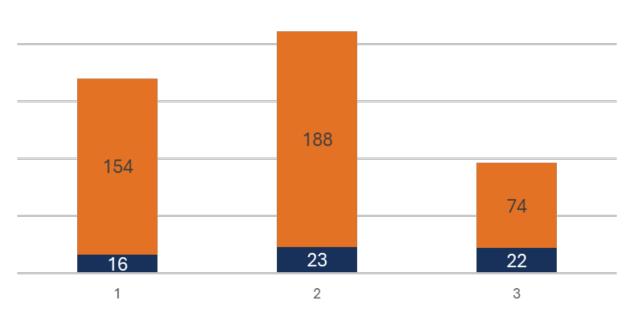


BHRR New Behavioral Health Partnerships Formed

Clinical Partnerships by Type and Quarter



Non-Clinical Partnerships by Type and Quarter

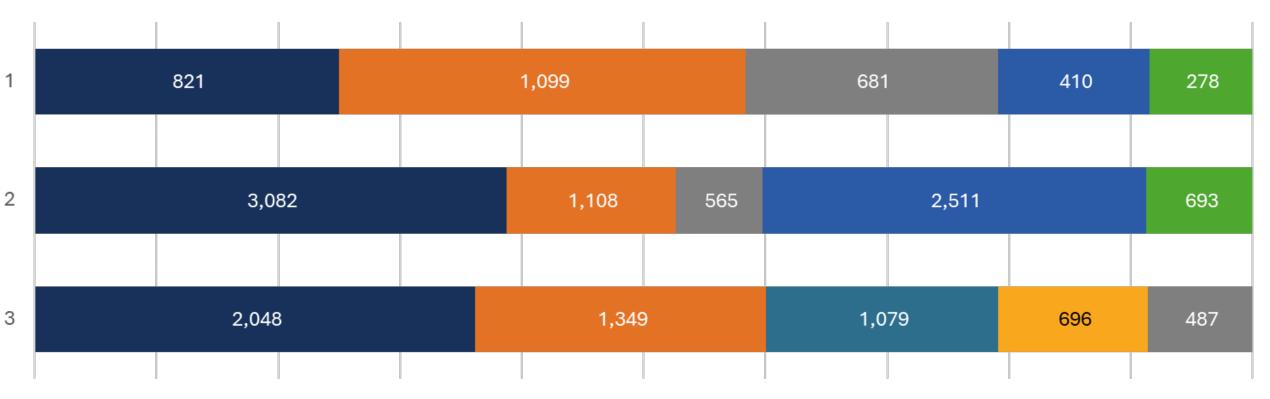


Formal Informal

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BHRR Staff Training

Top 5 Trainings Topics Received by Staff by Quarter



DEI/Cultural Competency

Organizational Capacity Building

Crisis Intervention

Trauma-informed Care

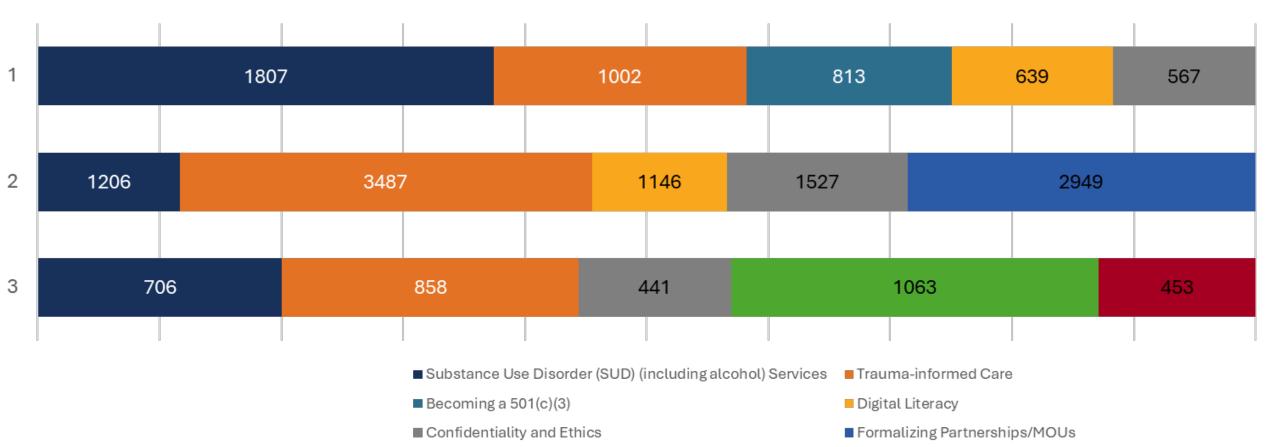
Mental Health Topics

Peer Services

Serving linguistically and culturally diverse families

Trainings Provided by BHRR Grantee Sites

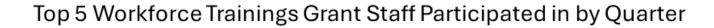
Top 5 Trainings Topics Hosted by Grantees by Quarter

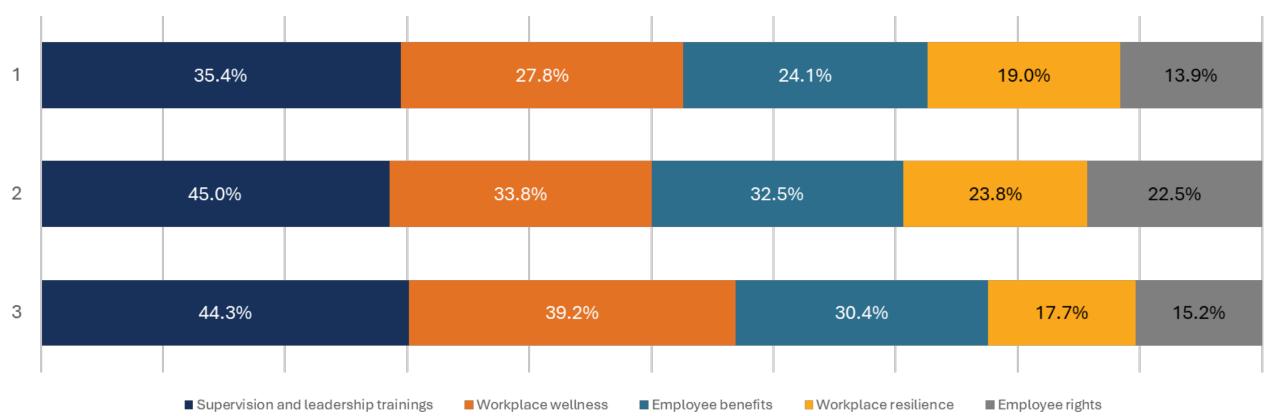


Life Skills Development

Mental Health Topics

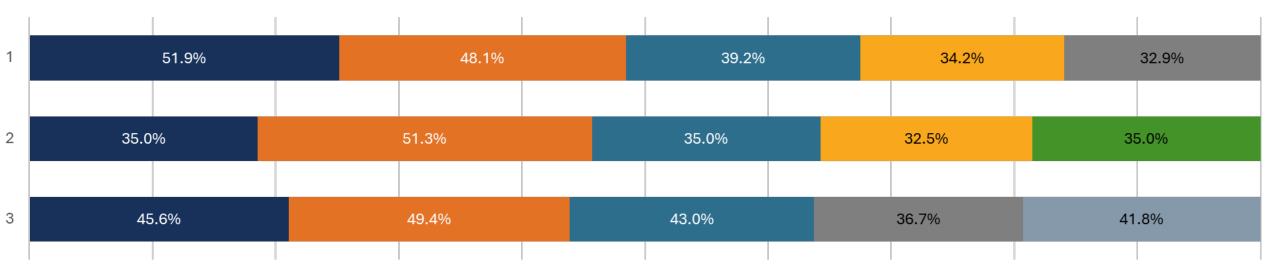
In Quarter 1, 35.4% of grantees reported that their staff participated in supervision and leadership trainings. Over the following two quarters, there was almost a 10% increase in grantee participation in supervision and leadership trainings. Similarly, participation in workplace wellness trainings had an 11.4% increase during the same period.





BHRR Retention Strategies Accomplished

Top 5 Retention Strategies by Quarter

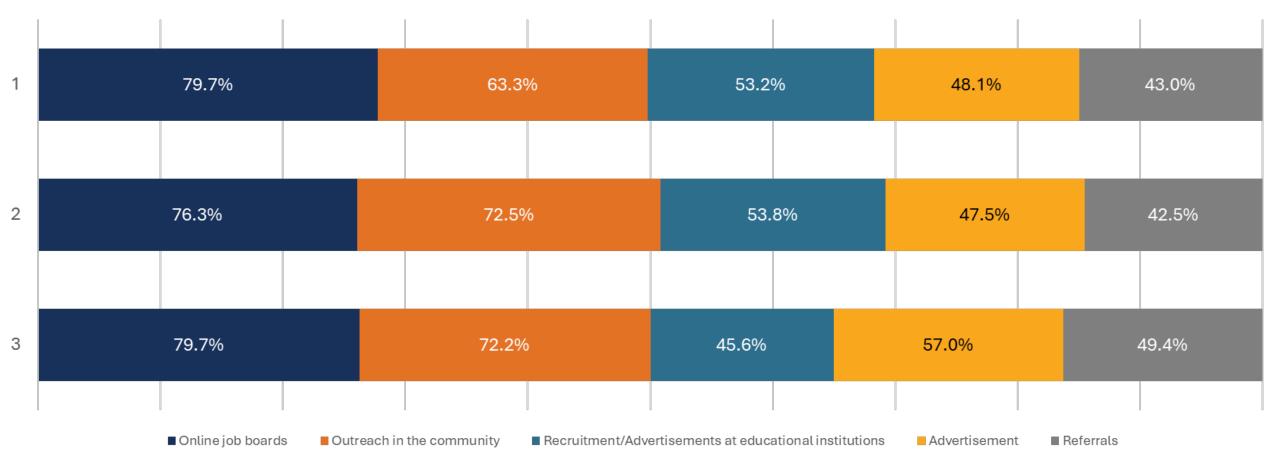


- Increasing salaries
- Providing specialized training
- Providing additional incentives (wellness apps, flexible hours, hybrid options)
- Supervisor training

- Streamlining of the hiring process
- Bonuses (retention, merit, educational advancement, obtaining licensure, bilingual etc)
- Educational reimbursements (scholarships, tuition, loan repayment etc)

BHRR Recruitment Strategies Accomplished

Top 5 Recruitment Strategies by Quarter



Grantee Coach Lessons Learned



Takeaways and Sustainability

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Preview of Yearbook

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Questions?

Please enter questions in the Q&A box and/or raise your hand.





Upcoming Events and Important Reminders

- The last administrative coaching call (the last BHRR event) is on **12/18/24**, **11 a.m.–12 p.m. PT**. Please ensure your organization's compliance and/or fiscal officer can attend this meeting or can watch the recording.
- The BHWD Grantee Equipment Survey is mandatory. It is due 12/2/24.
- The Quarter 6 Implementation Plan, substantiating documentation, invoice, and Quarterly Data Report are due no later than 1/15/25. FIRM DEADLINE.
- The Final Data Report is due no later than 1/15/15. FIRM DEADLINE.
- The final invoice is due no later than 2/15/25. FINAL FIRM DEADLINE. We are unable to make exceptions, as
 we will not have staff to follow up and process these materials. In the past, we have approved delayed invoices;
 however, the BHRR contract is ending. All AHP BHRR staff will move on to other projects. The final invoice due
 date is firm and cannot be extended. AHP reserves the right to not process any invoices submitted after
 February 15, 2025. Please plan accordingly. Please communicate this directive to your finance departments.
- Last calls with Grantee Coaches will be in **December 2024**, unless a follow-up is needed in **January 2025**.



Please fill out the attendance form in the chat to meet your requirements for today's event.

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Behavioral Health Workforce Development

