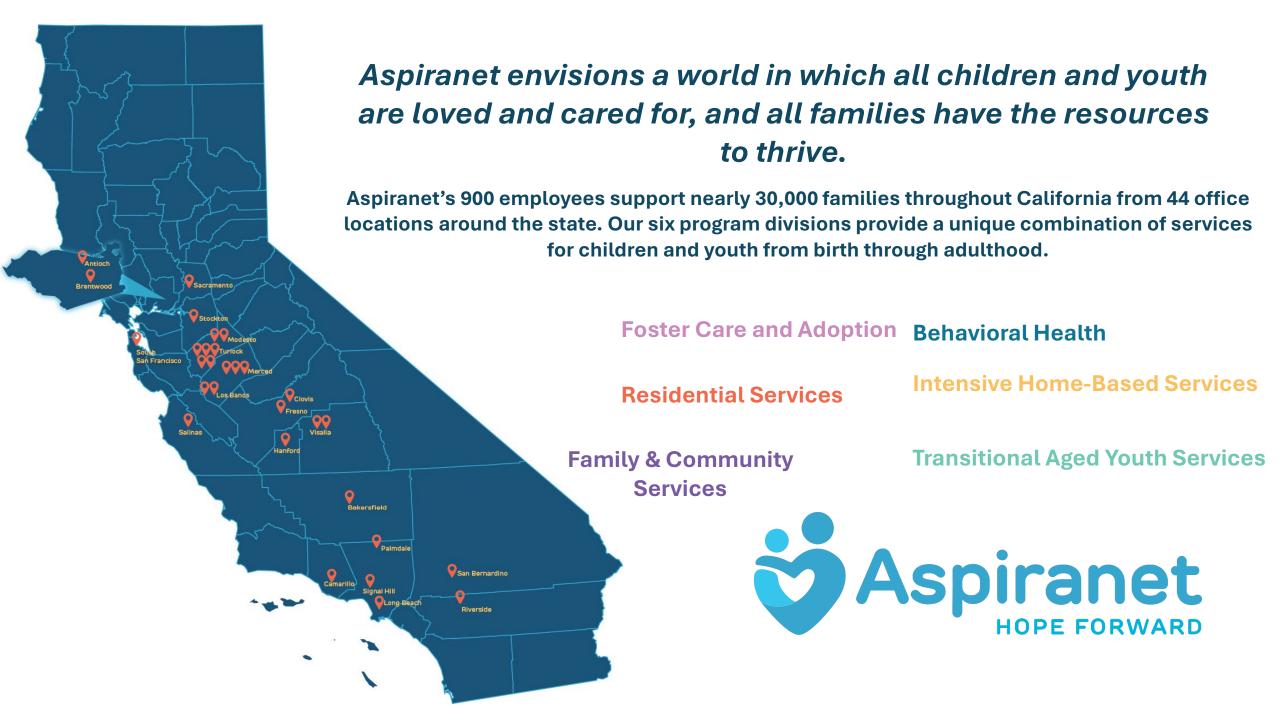
July 17th Presentation









Aspiranet Strategic Planning

Private group

∨ Home

Organizational Developm...

Questions & Answers

2024 BH Strategic Goals

2024 FAM Strategic Goals

2024 IHBS Strategic Goals

2024 RES Strategic Goals

2024 RFA Strategic Goals

2024 TAY Strategic Goals

Site contents

Edit



2024 TAY: Aspiranet BHRR Strategic Planning

Aspiranet will focus its Strategic Planning this year on **Our People** across all divisions. Aspiranet was awarded a once-in-a-generation grant of nearly \$2.1 million to assess, develop, and implement solutions to strengthen our Human Resources Continuum.

All divisions will contribute to strategies that were established in the grant proposal. All divisions have the opportunity to offer guidance, to inform, and to utilize both internal and external resources that will support our engagement to recruit, support, develop, and retain Aspiranet's most important organizational resource **Our People.**



The Department of Health Care Services



The Department of Health Care Services awarded more than \$23 million in funding to 81 nonprofit, tribal, and county-operated behavioral health providers to expand the state's behavioral health care workforce. The Behavioral Health Recruitment & Retention (BHRR) Workforce Development grant program allows behavioral health organizations to build an implementation plan to assist with attracting a diverse workforce that better reflects the needs of the communities they serve; improving workplace culture, benefits, and wellness; and offering educational support, tuition reimbursement, incentives, retention bonuses, flexible schedules, mentorship opportunities, and more to assist individuals with enhancing skillsets and climbing career ladders.





Environmental Scan:

Aspiranet Behavioral Health & Recruitment Grant

Aspiranet has utilized the Environment Scan process as a key component of our established Strategic Planning process. The Environment Scan of the BHRR grant informs staff at the divisional program level of the strategies associated with their division. The CPD and Core Manager led environmental scan of the BHRR Grant prepares staff at the program level to participate in the assessment and implementation of the various divisional strategic goals.

The environmental scan has the following components:

- 1. Review the BHRR Strategic Plan Guidelines for 2024.
- 2. Meet your Governance team.
- 3. Review Aspiranet Agency-Wide Social Justice Survey Results.
- 4. Review of the existing Our People initiatives.
- 5. Review Social Justice at Aspiranet.
- 6. Review Social Justice Historical Bias.
- 7. Review Divisional Social Justice Survey Results.
- 8. Review Aspiranet Social Justice "Our Why" Graphic.
- 9. Review Aspiranet Social Justice "Our Why" Foundational Principles.

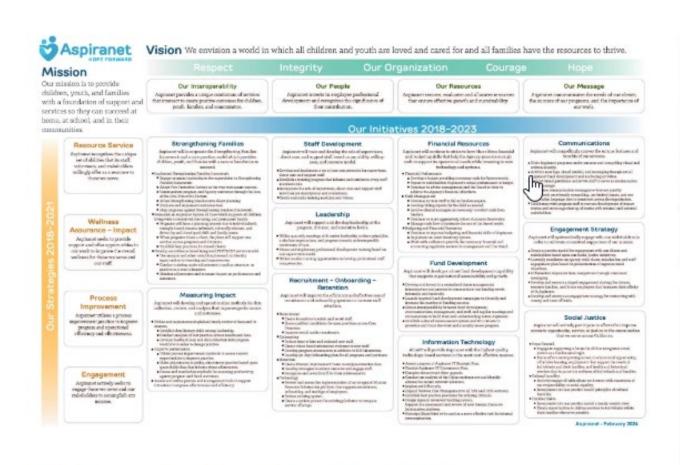




Review Aspiranet's Organizational Strategic Plan

Click the image to open and download a PDF file.

SharePoint Feedback





ASPIRANET AGENCY-WIDE SOCIAL JUSTICE SURVEY RESULTS 2024

Our People

Aspiranet invests in employee professional development and recognizes the significance of their contribution.

OUR PEOPLE STRATEGIC PLAN

Click this link to view Aspiranet's Strategic Plan 2018-2023





CLICK THIS GRAPHIC TO ENLARGE





TAY SOCIAL JUSTICE DIVISIONAL SURVEY RESULTS 2024



Achieving the goals of IDEA/Social Justice requires that we first understand how IMPLICIT and EXPLICIT BIASES are hard-wired into our national policies, practices, and systems, and then find ways to intervene within our circle of influence, control, and behaviors so we can interrupt the cycle and restore social justice

HISTORICAL & CONTEXTUAL HARMS

Past and present injustices/exclusions inflicted on people who are perceived to be different



Including...

- + Enslavement
- + Internment
- + U.S. border & immigration policies
- + U.S. colonialism in Latin America & with Indigenous populations
- + Inequalities based on gender & identity
- + Religious persecution



STRUCTURAL INEQUITIES

Uneven distribution of poor life outcomes

Inequitable Access to:

- + Safe & affordable housing
- + Quality schools
- + Healthy food options
- + Healthcare
- + Marriage
- + Jobs
- + Childcare
- + Behavioral Health

Disproportionate representation in

- + Poor housing
- + Poverty
- + Poor health (e.g., COVID)
- + Incarceration
- + Child welfare

opportunity and choices = disparities that result in

EXPLICIT BIAS

How we treat people and what gets enshrined in policies, practices, and systems

Racism and discrimination that show up in:

- + School segregation
- + Unfair lending practices
- + Voter suppression
- + Gerrymandering
- + Real estate redlining
- + Police brutality
- + Mandated reporting laws

IMPLICIT BIAS

Seeing people through the lens of their inequities and the injustices they experience

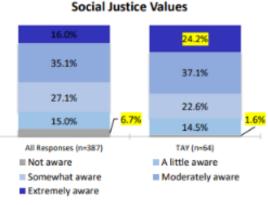
Unconsciously judging people based on implicit assumptions and stereotypes we have about:

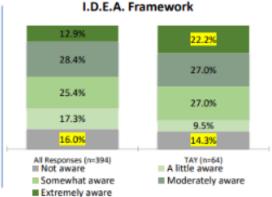
- + What neighborhood they live in
- + Why they did not finish high school
- + Why they do not have a good job
- + How their children act/are dressed
- + Why they were arrested/in prison + Why they were reported and
- investigated for child abuse + How they dress
- + How they walk and talk



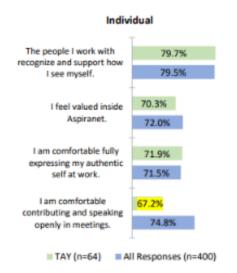
2024 Aspiranet Social Justice Survey: Transitional Age Youth[TAY] Division Report

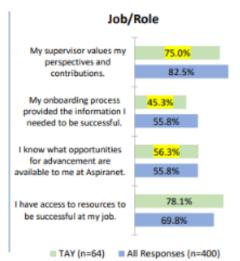
In general, how aware are you of Aspiranet's I.D.E.A. Framework and Social Justice Values?





Employee Experiences at Aspiranet





Organization/ Division 60.9% Overall, employees are treated fairly at Aspiranet. 68.0% Our work helps the children 84.4% and families we serve feel 90.3% seen and heard. 34.4% I.D.E.A. is discussed within my work setting at Aspiranet. 38.8% I would recommend that my 62.5% professional colleagues or 68.3% friends join Aspiranet. Aspiranet honors and accepts 89.1% my differences (e.g., race, 81.0% gender, identity, ethnicity,... All Responses (n=400) TAY (n=64)

Social Justice/ I.D.E.A. Awareness Observations

- TAY employees accounted for 16% of all survey responses. Notable differences in TAY responses for the presented questions are highlighted in the observations.
- Few TAY employees were not aware of the Social Justice Values (1.6%) while 14.3% were not aware of the I.D.E.A. Framework
- More TAY employees (24.2%) were "extremely aware" of the Social Justice Values than all Aspiranet respondents (16.0%); with 22.2% reporting extreme familiarity with the I.D.E.A. framework.

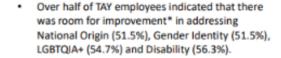
Employee Experience Observations

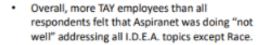
- TAY employees feel individually valued at Aspiranet with slightly lower levels for feeling comfortable contributing and speaking in meetings (67.2%) than for all survey respondents (74.8%).
- At the job/role level, TAY employees feel valued by their supervisor (75.0%), with room for improvement in onboarding processes (45.3%), and awareness of opportunities for advancement (56.3%).
- At the organization/division level, few TAY employees indicated that they had I.D.E.A. discussions in work settings (34.4%), employees were treated fairly at Aspiranet (60.9%), and recommending that professional colleagues/friends join Aspiranet (62.5%)



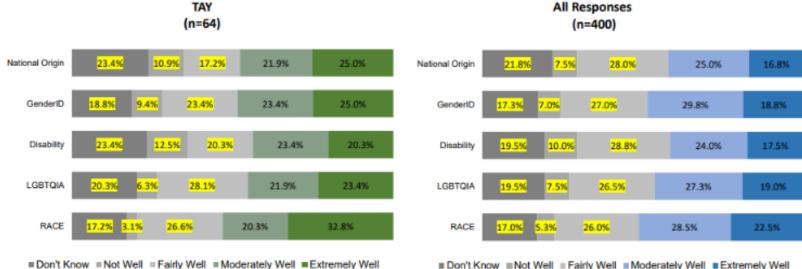
I.D.E.A. Topic Observations

How well does Aspiranet address the following I.D.E.A.- related topics?





- For each I.D.E.A. topic, slightly more TAY employees than all survey respondents indicated they "Don't Know" how well Aspiranet is doing in addressing the topic area.
- Open ended responses include several DEI observations as well as concerns about management behaviors, wage disparity, pet abandonment, employee treatment, responsibility, and transparency.



*room for improvement = "Don't Know" + "Not Well" + "Fairly Well"

Are there any other I.D.E.A.-related topics we should focus on at Aspiranet? [Open-Ended Responses]

'Power of Management' — Context: I support RFA/TAY divisions, some mgt. members talk down on lower-level staff, instead of viewing us as equals. OR 'Equality of Job Roles' — Context: Some staff in all job roles that have been with agency for more than 10yrs. get away with talking in degrading manner to staff and have NO consequences- as it is acceptable

I don't subscribe to DEI. It's backward racism, and I don't feel diversity hires are who I believe should be hired before most qualified.

The wage disparity

Understanding your own privilege, generational trauma, understanding those affected by the criminal justice system

Pet abandonment.

Employee Treatment (not compensating for the amount of work to be completed, expecting field staff to complete management level work, no room for growth/promotional opportunities, etc.) 2. Responsibility 3. Transparency

TAY Behavioral Recruitment-and-Retention (TAY-BHRR) Strategies

- Develop more effective strategies to improve Recruitment-and-Retention and promotion of entry level staff
- Improve on-boarding processes
- Improve application processes
- · Active participation in Governance Committee/Charter
- Improve supervision of "peer" staff
- Develop social justice conversations training/post online
- Establish transparent career ladders



Aspiranet's Social Justice Campaign Team, during March and June, visited eight regional offices presenting Social Justice at Aspiranet for over half the agency's staff in a full-day interactive training.



CARRELS

LEAD IN EXAMPLE

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I.D.E.A. SOCIAL JUSTICE FRAMEWORK



Differences Matter

Differences are a strength

- See our differences as a strength, as a resource, as a basis of sharing.
- Clients and staff more supported if we looked from the lens that differences matter.
- If all the same, we would be really boring.
- [Differences] make us unique, and that's important.
- Pot of stew instead of melting pot: Come together without losing our identity.

Understand others

- All from different cultures and need to be open minded as a result.
- Understand that each person is unique with personal life experiences.
- Be open-minded and appreciating differences. Respect for different cultures and traditions and having awareness.
- Respect of others culture and coming to them in an honest and curious way to open up conversation.

Our experiences shape us

- Experience for foster youth can make or break their success in the program so their background is important to consider.
- Acknowledge that unique experiences often result in unique needs.
- How people grow up matters because it shows up.



What is I.D.E.A.?	Respect Does the organization/division demonstrate consideration and value for all identities, backgrounds, and experiences? Type		Recognition Does the organization/division openly acknowledge its commitment to fair treatment and highlight the ideas and contributions of all employees?	Representation Does the organization/division support identifying and removing barriers that might limit expression of diverse ideas, opinions, and approaches?
Inclusion Features: - Authentic acceptance & mutual respect - Authentic engagement & participation by all - Fostering a sense of belonging Diversity Features: - Embracing & valuing differences	Person In what ways is the organization demonstrating that is values and benefits from my individual voice, experiences, abilities, and ideas?	Do I feel individually valued?	Am I being acknowledged for my unique identity and contributions?	Am I being included? Do I feel like I belong?
- Listening & valuing differences - Listening & responding to multiple voices - Engaging multiple abilities & skills Equity Features - Fair & just treatment - Equal access to available resources and support - Level playing field so all can	Role In what ways is the organization demonstrating that it values and benefits from the voices, experiences, abilities, and ideas of those serving in various roles at all levels of the organization?	Is my job/position and my performance in that role valued?	Is my role and work acknowledged for contributing to the organization's overall goals and objectives?	Are others in my role being sought out and included out for projects, activities, discussions, and decisions?
 Level playing field so an call participate. Access Features: Providing equal access to opportunities Making accommodations for various abilities Recognizing & removing barriers 	Organization/ Division In what ways is the organization demonstrating that its policies and practices value and are incorporating the voices, experiences, abilities, and ideas of people from various backgrounds?	Does the organization/division demonstrate consideration and value for <u>all</u> diverse identities, backgrounds, and experiences?	Does the organization/ division openly acknowledge its commitment to fair treatment and highlight the ideas and contributions of <u>all</u> employees?	Does the organization/ division support identifying and removing barriers that limit the expression of diverse ideas, opinions, and approaches?



Facilitation Guide:

How Divisions Can Use the Social Justice-I.D.E.A. Framework - Strategic Planning Tool

Two principles -why we are doing this work at Aspiranet:

•To be fully responsive to the implementation of I.D.E.A. and social justice, we at Aspiranet have a fundamental obligation to address issues around people being seen and heard, and to operate as an organization that feels responsible for respecting, recognizing, and representing its people's voices, identities, experiences, abilities and backgrounds.

We also have a fundamental obligation to establish norms for how people inside the organization connect, interact, and communicate across differences, creating conditions of trust and safety, opening up space for everyone to feel they are being seen and heard (that they are respected, recognized and represented -which is fundamental to social justice)

Getting Started

The theme for Aspiranet's Strategic Plan for 2024-2025 is "Our People." That Plan is currently focused on implementing the Recruitment and Retention Goals and Strategies in our BHRR Grant.

Today, we are convening to talk about how our organizational commitment to I.D.E.A and Social Justice can help Aspiranet support the Recruitment and Retention Strategies in our BHRR Grant. The goal of this session with Divisional staff is to capture their input on the following questions and use their input to incorporate into the Division's Strategic Planning – using the Social Justice-I.D.E.A. Framework - Strategic Planning Tool

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I.D.E.A./SOCIAL JUM CE STRATEGIC PLANNING FRAMEWORK





I.D.E.A./Social Justice Framework

What is I.D.E.A.?	Туре	Respect Does the organization/division demonstrate consideration and value for all identities, backgrounds, and experiences?	Recognition Does the organization/division openly acknowledge its commitment to fair treatment and highlight the ideas and contributions of all employees?	Representation Does the organization/division support identifying and removing barriers that might limit expression of diverse ideas, opinions, and approaches?
Inclusion Features: - Authentic acceptance & mutual respect - Authentic engagement & participation by all - Fostering a sense of belonging Diversity Features:	Person In what ways is the organization demonstrating that is values and benefits from my individual voice, experiences, abilities, and ideas?			
 Embracing & valuing differences Listening & responding to multiple voices Engaging multiple abilities & skills Equity Features Fair & just treatment Equal access to available resources and support Level playing field so all can 	Role In what ways is the organization demonstrating that it values and benefits from the voices, experiences, abilities, and ideas of those serving in various roles at all levels of the organization?			
participate. Access Features: Providing equal access to opportunities Making accommodations for various abilities Recognizing & removing barriers	Organization/ Division In what ways is the organization demonstrating that its policies and practices value and are incorporating the voices, experiences, abilities, and ideas of people from various backgrounds?			



Review Divisional Strategy Update & Timelines

The Strategic Planning process in which your division and county-based locations will engage this year will support the BHRR grant Aspiranet has received. Your Governance Team and the Senior Leadership Team (SET) have supplied a series of strategic planning discussion points for you to consider. These strategic goals have been divided into four (4) categories, as detailed below. **Please complete ALL parts of the strategic goal questions/discussion points.**

Details on capturing and editing your responses are described at the bottom of this page.

Recruitment

The divisional and county-based location goals you are being asked to discuss in this section are related to **how Aspiranet engages in the process of recruiting new staff.** Over the past four years, Aspiranet has been dedicating effort and resources to this process. The recruitment of qualified, passionate staff not only allows us to provide the highest level of care to our clients, but helps ensure that all programs and facilities are fully staffed. Each division will be tackling a unique set of questions/goals. Click the "RECRUITMENT DIVISIONAL GOALS" link on the right for more details about your division's specific questions/goals.

Retention

The divisional and county-based location goals you are being asked to discuss in this section are related to **how Aspiranet retains existing staff**. In addition to engaging in a robust recruitment effort, Aspiranet has also been focusing on the retention and career growth of current staff. Each division will be tackling a unique set of questions/goals. Click the "RETENTION DIVISIONAL GOALS" link on the right for more details about your division's specific questions/goals.





RETENTION DIVISIONAL GOALS





I.D.E.A.

The divisional and county-based location goals you are being asked to discuss in this section relate to **how Aspiranet incorporates the I.D.E.A. framework into its recruitment and retention process.** As detailed in the I.D.E.A. Framework section and associated materials above, the core concepts of Inclusion, Diversity, Equity, and Access should be at the forefront of every decision we make and a key part of every interaction. This framework is vital when engaging with the diverse needs and backgrounds of staff. Your division's unique perspective will inform your set of questions/goals. Click the "I.D.E.A./SOCIAL JUSTICE DIVISIONAL GOALS" link on the right for more details about your division's specific questions/goals.

Governance

The divisional and county-based location goals you are being asked to discuss in this section are related to **how Aspiranet reports to the BHRR on the Recruitment and Retention strategic goals you are creating**. What are the metrics being used to measure success? Your division's unique perspective will inform your set of questions/goals. Click the "GOVERNANCE DIVISIONAL GOALS" link on the right for more details about your division's specific questions/goals.





TAY BHRR STRATEGY UPDATE & TIMELINES

TAY Recruitment Goal #1:

Aspiranet TAY Division will discontinue ineffective recruitment strategies and increase the use of effective strategies based on a comprehensive analysis.

Quarter/Goal	Due	Action Steps	Responsible Parties	Deliverables
By 12/31/23, Aspiranet TAY Division will engage a workforce development content expert to inventory the Division's recruitment methods and analyze the costs and benefits associated with each recruitment method as measured by the contract between Aspiranet and the content expert/firm. NOTES: Revised goal to be completed by internal staff. Internal staff with expertise are in place. Q4 By 6/30/24, Aspiranet TAY Division's internal content expert will provide a report of their findings related to costs and benefits associated with each recruitment method as measured by the internal content expert's final report. NOTES: Similar to goal for another division. Need to link the two divisions together to accomplish both goals at once and need to have internal staff complete this assessment.	12/31/23 Completed 12/31/23 6/30/24 In Progres s	1. Core team will identify short list of potential experts on the topic 2. Core team and division leadership will select consultant; 3. CEO will sign consulting contact with selected expert 1. Internal Content expert will complete cost/benefit analysis of divisions recruiting methods 2. Internal Content expert will provide report of findings, and recommendations for improvements 3. Agency leadership approves final recommendations with/without modifications.	1. Core team 2. Core team and division leadership; 3. Vernon Brown 1. Internal Content expert in collaboration with Division Governance Committee 2. Internal Content expert in collaboration with Division Governance Committee 3. Agency leadership	1. Copy of short list of potential experts on the topic 2. Identification of selected consultant 3. Signed consulting contact with selected expert 1. Content expert's audit results 2. Content expert's final report and recommendat ions 3. Approved final recommendat
Q6 By 12/31/24, Aspiranet TAY Division will discontinue ineffective recruitment strategies and increase the use of effective strategies based on the recommendations of the content expert's report as measured by documentation of changes in recruitment strategies. NOTES:	12/31/24	Core Team and Division leadership review recommendations provided by the internal content expert and create list of priorities for implementation. CEO reviews recommendations, makes final decisions Division and HR leadership will implement at least one approved recommendation	Core Team and Division leadership CEO - Vernon Brown Division and HR leadership	ions 1. Meeting minutes. List of recommendations accepted/developed by division leadership 2. Finalized list from CEO 3. Evidence of strategy implementation

Stretch Goal:

Complete cost benefit analysis of decreased recruitment expenses which lead to more efficient recruitment efforts and improved retention will justify salary adjustments across the organization.

Sustainability Plan:

Methods to analyze costs and benefits of recruitment methods for peer staff will be replicated annually and expanded to other divisions within Aspiranet by TAY Division recruiters, supervisors, and leadership staff becoming trainers and coaches in this category (i.e., internal experts).



TAY Recruitment Goal #2:

Create an effective, efficient, and engaging onboarding process focused on peer and other entry level staff.

Quarter/Goal	Due	Act	ion Steps	Re	sponsible Parties	Del	iverables
Q2	12/31/23	1.	Core team will identify short	1.	Core team	1.	Copy of short list of potential experts
By 12/31/23, Aspiranet TAY Division will engage a workforce development content expert to assist the Division in creating an effective, efficient, and engaging onboarding process	Complet		list of potential experts on the	2.	Core team and		on the topic
focused on peer and other entry-level staff, as measured by the contract between Aspiranet	ed		topic		division leadership;	2.	Identification of
and the content expert/firm.	1/23/24	2.	Core team and division	3.	Vernon Brown		selected consultant;
			leadership will select			3.	Signed consulting contact
NOTES:			consultant;				with selected expert
		3.	CEO will sign consulting				
			contact with selected expert				
Q4	6/30/24	1.	Content expert will complete	1.		1.	Content expert's
By 6/30/24, Aspiranet TAY Division's workforce development content expert will provide	In Progress		analysis of current and best practice onboarding processes		coordination with division		audit results
a report of their findings related to recommended onboarding processes focused on peer and other entry-level staff, as measured by the content expert's final report.		2.	Content expert will provide		governance committee	2.	Content expert's final
			report of findings, and recommendations for	2.	Content expert in		report and
NOTES: Nonprofit HR is currently updating the draft onboarding "playbook" based			improvements		coordination		recommen
on feedback from the core team.		3.	Agency leadership approves final		with division governance		dations
on reeupack from the core team.			recommendations		committee	3.	Approved
			with/without	3.	Agency leadership		final
			modifications.				recommen
							dations
Q6	12/31/24	1.	Core Team and Division	1.	Core Team and	1.	Meeting minutes.
By 12/31/24, Aspiranet TAY Division will implement the primary onboarding processes			leadership review recommendations provided by		Division governance		List of recommendations
included in the content expert's report with all new staff, as measured by HR documentation and individual onboarding checklists within the Division.			the content expert and create list		committee		accepted/develope
g			of priorities for implementation.	2.	CEO - Vernon Brown		d by division leadership
NOTES:		2.	CEO reviews	3.	Division	2.	Finalized list from CEO
			recommendations, makes	•	and HR	3.	Evidence of
			final decisions		leadershi		strategy
		3.	Division and HR leadership		D D		implementatio
			will implement at least one		۲		n
			approved				11
			recommendation				

Stretch Goal:

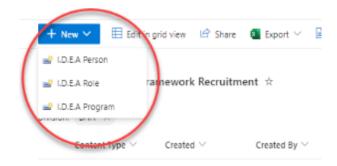
"Addendums" to the onboarding process will be completed as appropriate for each job class and/or program.

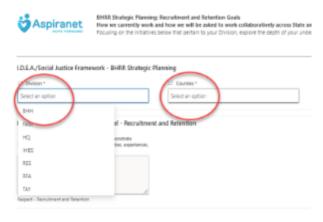
Sustainability Plan:

Staff will be interviewed 6 months after completing the onboarding process to determine what elements of the process need to be enhanced and which need to be decreased. The new model will be expanded to other divisions within the organization.



Step-by-Step Guide for CREATING Strategic Planning I.D.E.A Framework Data





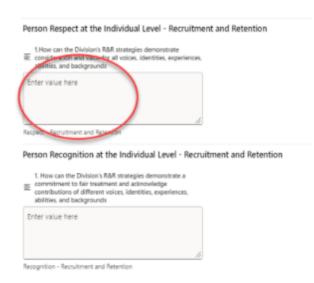
Step One

<u>Click this link</u> to begin creating an entry. You will be taken to a list (pictured above.) You will be completing three (3) individual sections related illustrated in the I.D.E.A. and Social Justice Framework document. You will repeat this process for all three (3) entries.

To create an entry, click the "NEW" button at the top of the list and select which of the three entries you wish to create.

Step Two

Select your DIVISION and COUNTY (or use CORE for a divisional framework document.).



Step Three

Answer EACH of the questions presented by clicking inside the gray box that reads "ENTER TEXT HERE." Use the "SAVE" icon at the top of the form to save your progress.

NOTE: The form DOES NOT save data automatically. You MUST SAVE your work.



Thank you





